

Ref. No : IIIT-A/Tender/DR(E)/1159/2014
Dated: 29.10.2014

Extension of Date


Tender Notice for AMC of Networking Infrastructure

Two Bid System

Institute intends to have "AMC of Networking Infrastructure" at IIIT-A for which tenders are invited as per details given in Enclosed **Annexure-I**. You are requested to send the tender by courier/speed post/by hand with complete details of terms & conditions, warranty/guarantee etc. F.O.R. destination at IIIT-A, Deoghat Jhalwa, Allahabad. Please indicate any promotional benefit upto **05.11.2014** till 6:00 PM. Basic rate, taxes and freight charges etc. should be quoted separately offered for above product to the Educational Institution. The Institute is exempted from custom and excise duty in terms of notification No. 51/96-Customs dated 23/07/1996 and No. 10/97-Central Excise dated 01/03/1997 and is a University established under M.H.R.D. Govt. of India. Certificate to this if, required, shall be provided by the Institute: Tender should be addressed to "Deputy Registrar, (E) IIIT-Allahabad".

Place of Work	: IIIT-A, Jhalwa Campus
Tender Processing Fee	: Rs.1,000.00
EMD	: Rs.40,000.00 (FDR's in the name of IIIT Allahabad)
Date of submission	: 05.11.2014 (6:00 P.M.)
Tender opening date	: 07.11.2014 (4:00 P.M.)

The details of the terms & conditions & tender document may be obtained on payment of Rs.1,000/- (One thousand only) from the counter at IIIT-A Deoghat, Jhalwa Allahabad. It can also be downloaded from the Institute web site www.iiita.ac.in. The same may also be available at the reception of IIIT-A, Jhalwa Campus between 9.00 a.m to 6.00 p.m from **29.10.2014** to **05.11.2014** (till 5.00 p.m.) only.


(Dr. Seema Shah)
Deputy Registrar (E)

Commercial BidSpecific terms and Conditions for AMC tendering of following Network Devices.List of Network Devices for Coverage under AMC (Annual Maintenance Contract)

S No.	Device	QTY
1	Cisco Nexus Series Core switch • N7K-C7010 (N7K-C7010-BUN 2-R)	TWO UNITS
2	Cisco 5500 Series Wireless Controller • AIR-CT 5508-50-K9	ONE UNIT
3	Cisco Prime NCS Appliance • PRIME-NCS-APL-K9	ONE UNIT
4	Cisco Adaptive Security Appliance • Cisco ASA 5510 Appliance with CSC-SSM-20 • Module ASA-CSC-20-INC-K9 • Power Supply	ONE UNIT
5	Cisco ASA 5585-X Adaptive Security Appliance • Network Module 0(ASA-SSP-10-INC) • Network Module 1(ASA-IPS-10-INC-K9) • Chassis & Services Bundle (ASA5585-SIOP 10-K9) • Power Supply (ASA5585-PWR-AC) • Fan unit(ASA5585-FAN)	TWO UNITS
6	Cisco Catalyst 3500 Series Switches With IP Base Software • 24 Port Standalone Switch (WS-C3560X-24T-S)	TWO UNITS
7	Cisco Catalyst 4500 Series Switches With Software • WS-C4507R+E	TEN UNITS

Terms & Conditions:

By way of this Annual maintenance contract, it is expected that the vendor will have to:

1. Provide complete support and maintenance for the devices listed above.
2. Is required to be an official Cisco services partner.
3. This support and maintenance will include (but not limited to), at no additional cost:
 - a. Ensuring proper operation of all the devices and their software components.
 - b. Configuration of the devices as necessary or requested by IIIT-A.
 - c. Scheduled Service of the listed devices and replacement of the devices as necessary or upon failure.
 - d. Regular updates to the devices (firmware and functionality providing software).
4. Depute a service engineer to arrive on site, if any reported problem is not remedied via remote access within 24 hours of the problem being reported.
5. Provide complete documentation of the steps taken to reconfigure setup or modify any of the listed devices.
6. Ensure that the necessary spares are available either at IIIT-A campus or delivered within 48 hours of a device failure or issue being reported.
7. Ensure that the security and integrity of the IIIT-A network is not compromised in anyway and unauthorized access is not provided to any individual.
8. Ensure that only those persons authorized by the network committee have access to the listed devices in as far as viewing their operation and /or making configuration changes.

The AMC will be valid for one year from the date of the award, following which the contract may be renewed, pending performance evaluations by the concerned persons.

In case any of the above conditions are violated, a suitable penal clause will come into effect.

Note:

1. Preference will be given to the firm, if Manufacturer/Sole distributor.
2. Quoted rate should be valid at least for 60 days.
3. Enquiry/tender must be quoted in prescribe format.
4. Replacement Guarantee and Warranty as applicable should be clearly mentioned in tender and documents may be furnished along with bill.
5. May feel free to contact on E-mail dr.c@iiita.ac.in, Ph. No. : 0532-292-2051
6. In view of wide publicity the details are also available on our web site (www.iiita.ac.in) may be seen.
7. Fax/E-mail address/contact no./Name of person to be contacted.
8. The tendering of lowest rate cannot be claimed as a right to be awarded that work/contract.
9. Kindly quote your Income Tax PAN No./TIN No., Service Tax Registration No. etc. mandatory on the tender raised by you. If PAN No. not quoted, 20% Tax will be deducted at source.
10. If, the services are delayed beyond the stipulated time of completion of supply a suitable penalty of the total cost may be imposed at the discretion of the competent authority.
11. All disputes are subject to Jurisdiction of Allahabad.
12. Director, Indian Institute of Information Technology, Allahabad reserves the right to reject or accept any tender.
13. Director, Indian Institute of Information Technology, Allahabad reserves the right to alter/modify any or all conditions of this tender/enquiry.

Technical Terms and conditions

1. The stock of all the mandatory spares shall be available at Allahabad. Keep minimum one set at site.
2. The Contractor shall keep all the equipments in perfect working condition.
3. The Service Engineer/Technician deployed by the contractor shall not tamper with any other installation of the Institute.
4. The Contractor shall take all precautionary measures for the safety of the workers during performance of their duties at site and in case of any untoward incident; Institute shall not be liable to pay any compensation to any workmen and employee of the Contractor.
5. For monitoring the efficiency, the agency shall have to depute a Supervisor and report to the Engineer-in-charge. Work report must be submitted and log book shall be maintained for each machines.
6. The AMC shall be valid for a period of one year.
7. The agency shall be bound to use only genuine spares, whichever is applicable, which shall be got approved by the Engineer-In-Charge before installation.
8. The Institute will be entitled to terminate contract at any time, if performance is found unsatisfactory in the opinion of the Institute and the decision of the Hon'ble Director will be final.
9. The equipments shall be handed over in perfect working condition after the expiry of the contract, by the agency.
10. In case the Institute is put to any financial loss directly or indirectly by any act of commission or omission on the part of the contractor and its workers, the Institute shall have the right to impose cash penalty on the contractor or deduct such amount from its security deposit.
11. The Tenderer should give full details of being the manufacture or service provider of the items with documentary evidence/authorization letter.
12. Annual turnover for the last two preceding financial years in the prescribed proforma alongwith list of valued orders of 30 lakhs and above. This is specifically to be mentioned that how many single orders have been completed satisfactory of more than 30 lakhs.
13. Company's/firms profile, legal registrations and income tax clearance certificate should be submitted with the bidding documents. Certificates/documents showing the satisfactory performance of the orders and subsequent service status.
14. Alongwith tender documents list of last 3 clients with value of orders and actual date of completion also be submitted essential.

GENERAL TERMS AND CONDITIONS

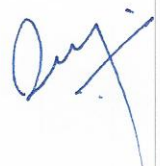
1. The enquiry is to be submitted in two part viz. "Technical Bid and "Commercial Bid" in two separate sealed envelopes separately. The commercial bid will be opened only after acceptance of "Technically Bid".



2. Based on the evaluation of the technical bid submitted by the tenderer, the Committee would shortlist the tenders. The short listed tenderers may be asked to make a presentation after opening of the technical bid before the committee if, required.
3. Rate should be quoted F.O.R. destination at IIIT-A, Deoghat, Jhalwa, Allahabad.
4. The person/Firm whose tender be accepted deduction of 10% of the total amount will be made against security deposit in the form of DD/Bank guarantee for warranty period after adjusting the EMD amount already submitted alongwith the tender or Bank guarantee from the nationalized bank to release the an advance payment.
5. Payment will be made within 15 days after acceptance and satisfactory report & recommendation of engineer-in- charge.
6. The institute is exempted from custom and excise duty in terms of notification No. 51/96- custom dated 23/07/96 and No. 10/97- Central Excise dated 01/03/1997 and is an University established under M.H.R.D. Govt. of India Certificate to this if, required shall be provided by the Institute.
7. The rates should be quoted exclusive of all taxes, duties, levies, freight insurance etc., which may be given separately indicating the nature of taxes charged. Rates for additional /optional features should be quoted separately. This may be considered separately by the committee.
8. Each tenderer should clearly specify that the tenderer agrees to abide by the conditions of this tender document on their printed letter head indicating here on Sales Tax Registration, FAX, Email, Telephone numbers, etc.
9. TDS @4% will be deducted at the time of payment as per letter No. 1240/p-7/TDS/ Deduction/13-14/Joint Commissioner (Karya Palak) Commercial tax Allahabad Division (B), Allahabad, Dated -17 October 2013.
10. Quoted rate should be valid at least for 90 months.
11. The firm/company's black listed at any stage need not to apply.
12. All pages of the tender documents are to be signed and stamped by the tendering firm.
13. Tender should be addressed to Deputy Registrar (E), Indian Institute of Information Technology, Allahabad.

I/We agree to the contents of terms & conditions of the Enquiry/Tender.

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**Seal and Signature of the Proprietor/
Authorized Representative**



Technical Bid

(On letter head of the Firm & in a separately sealed envelope)

PROFORMA FOR APPLICATION

1. Name of the firm (As registered):-.....
2. Address of the firm:-
.....
.....
.....
3. Phone Number:-
4. Proprietor's name:-.....
5. Address of Proprietor:-.....
6. Proprietor's Phone No.:-.....
7. Details of the firm:-
 - a) Date from which the firm is operating:-.....
 - b) Turnover of the firm during: - FY 2012-13 (Rs.).....
 - c) Turnover of the firm during: - FY 2013-14 (Rs.).....
(Please attach documentary evidence)
 - d) PAN No.:-.....
 - e) TIN No.:-
 - f) UPTT/CST No.:-.....
 - g) Service Tax Registration No, if any.-.....
 - h) Details of Experience with documentary evidence

S. No.	Name of officer/ place where services rendered	Contract, phone No. & addresses of such place where services rendered	Period from and to of services rendered	Value of work executed
1				
2				
3				
4				
5				
6				

Important: Please attach customer satisfactory certificate for above services/works.

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**Seal and signature of the proprietor OR
Authorized Representative**
Phone No.....



AGREEMENT

An agreement made this between Deputy Registrar (E), Indian Institute of Information Technology, Allahabad (herein referred to as Employer) of the part and (herein referred as the Contractor of the other part).

Whereas in response to call for tender for theas per tender paper at **IIIT-A website** hereto contractor has submitted a Tender as per Annexure 'A' hereto and whereas the said Tender of the contractor has been accepted the total estimated contract value of as per copy of letter of acceptance of Tender Ref. No. Completed with enclosures at the accepted rates and agreed deviations from Tender Papers as per annexure hereto. Now this agreement witness that consideration of premises and the payment to be made by the Employer to the contractor provided for herein below the contractor shall supply all equipments and materials and executed and perform all works for which the said Tender of the contractor has been accepted strictly according to the various provisions in Tender papers hereto and upon such supply execution and perform to the satisfaction of the Employer, the employer shall pay to the contractor at the several rates accepted as per the said annexure and in terms of provisions herein.

In witness whereof the parties have hereunto set and subscribed their respective hands and /or seals the day and years respectively mentioned against their respective signatures.

Signed and delivered at _____ by for and on behalf of _____ the _____ contractor within named in the presence.

(Authorized Signatory)

Witness:

1. Signature
Name in Block Capitals _____
Address _____

2. Signature
Name in Block Capitals _____
Address _____

Signed and delivered at IIIT-Allahabad by _____ Dy. Registrar (E), for Indian Institute of Information Technology, Allahabad in the presence of:

Deputy Registrar (E)

Witness:

1. Signature
Name in Block Letter _____
Address _____
2. Signature
Name in Block Letter _____
Address _____



RELATIONSHIP CERTIFICATE

This is to certify that none of my relative is an employee of Indian Institute of Information Technology, Allahabad.

Signature of Contractor

**Authorized Signatory
of IIIT-Allahabad**

